



SEVENLEAF.COM RETURNS AND EXCHANGES FORM

We want you to be 100% happy with every item that you purchase from SevenLeaf.com. Returns are accepted within 30 days of purchase*. Returns must be unworn, unaltered, and unwashed. Please note all gift cards, e-gift certificates, swimwear, underwear, body jewelry and clearance merchandise may not be returned for a refund or exchange. Shipping & handling is not refundable. If you received damaged/defective merchandise or the wrong item, please contact us immediately upon arrival.

*International customers are given an extension to the 30-day deadline depending on the shipping transit time. We recommend you that you place a new order for the desired item(s) and return the original merchandise to us for a refund. Please contact us to make sure your return is eligible.

Please mail the merchandise you would like to return or exchange with this form to:

SevenLeaf.com
332 E. 10th St.
Jacksonville, FL 32206

*We **strongly** recommend that you use a shipping service with tracking and/or insurance for your own protection. This will provide you with recourse in the event that your package is lost in transit. SevenLeaf.com is not responsible for returns or exchanges lost during shipping.*

Please fill in the following information completely:

Name: _____ **Order Number:** _____

Email: _____ **Phone Number:** _____

Please check one of the following actions: **Return Item(s)** **Exchange Items(s)**

ITEM(S) BEING RETURNED

Product Sku #	Brief Description / Size / Price	Reason Code

Reason Codes: 01 - Did not fit – Too Small 02 - Did not fit – Too Big 03 - Changed mind 04 - Did not like	05 - Damaged 06 - Wrong item sent 07 - Wrong item ordered 08 - Wrong size sent 09 - Wrong size ordered	10 - Gift – did not like/already have 11 - Received too late 12 - Ordered too many 13 - Quality 14 - Not as pictured
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EXCHANGES ONLY

Please fill in below the item(s) you would like to receive in exchange.

Quantity	Product Sku # / Brief Description	Size	Price

Your original payment method will be charged or credited when the exchange is processed. Please note that the customer will be responsible for the cost of return shipping as well as new shipping charges to receive the exchanged product(s).

If using the same form of payment but a different shipping and/or billing address, please provide that information below.

Please note: if we are unable to obtain payment information for the exchange, we will process a refund to the original form of payment. If you received this as a gift, or are using a different credit card number than what is currently on file, please contact Customer Service at 1-877-453-3887.

New Billing Address:

New Shipping Address: